

(ACADEMY OF MARITIME EDUCATION AND TRAINING)

(A de novo Category DEEMED TO BE UNIVERSITY Under Section 3 of UGC Act 1956)

CRITERION 4

KEY INDICATOR

Infrastructure and Learning Resources

4.3 IT Infrastructure

 Q_LM

4.3.2 Institution has an IT policy, makes appropriate budgetary provisions and updates its IT facilities including the Wi-Fi facility

Weblink: https://www.ametuniv.ac.in/naac/c432 Institution IT Policy.html

Link for Additional Information

IT INFRASTRUCTURE FACILITIES



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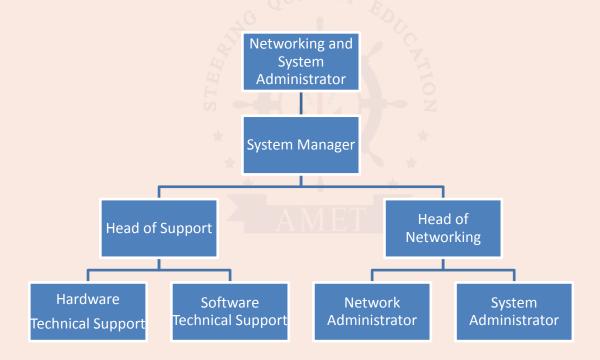
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CENTRE FOR E-GOVERNANCE

NETWORKING AND SYSTEM ADMINISTRATION DIVISION

PREAMBLE:

Networking and System Administration division, a part of the Center for ICT Enabled Education(C-ICTEE), supports and maintains the campus ICT namely, Computer systems, Campus Networking, Printers, Scanners, and other ICT Teaching aids. The organizational chart of the division is illustrated in the diagram given below.



Organization structure of Networking and System Administration

OBJECTIVE:

The objective of the Network and System Administration division is to:



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• Plan, implement and maintain the Information Technology infrastructure to ensure that the computing facilities of AMET Deemed to be University are available to users uninterrupted.

Vision:

 To upgrade and update Campus Computing facilities to be on par with the State-of-art Technologies

Mission:

• To automate the workflow of academic and administration of the University and to transform into a Green Campus

ACTIVITIES:

The main activities of the division include:

- a) Planning, organizing, implementing and maintaining of various Network and System infrastructure through administration activities such as:
 - a. Updating and upgrading the department computing requirements based on the curriculum demand
 - b. Setting up new labs as per Department's requirements
 - c. Upgrading the network bandwidth to match with the demand
 - d. Campus networking through OFC cabling with redundancy
 - e. High speed connectivity up to 1Gbps BSNL with Optical Fiber Connectivity (OFC) for different blocks/buildings
 - f. Palo Alto Firewall administration and content filtering, load balancing between BSNL Leased line and TIC Fiber.
 - g. Managing the high-end Network infrastructure such as router, firewall, domain controller with DHCP, DNS and additional domain controller
 - h. Vigilance over the security of campus data against virus, worms, etc.
 - i. Managing the user-end networking infrastructure such as Switches, Fiber



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- j. Maintenance of high-end servers such as Database server, Application server and Back-up sever
- k. University Mail IDs for teaching and non-teaching Staff
- Dedicated internet connectivity to hostel cadets using TIC 100 Mbps leased line and Ruckus Wi-Fi access points (24x7)
- m. ICT based teaching aids
- n. Video conferencing for Virtual Classrooms
- o. NPTEL/SWAYAM/MOOC online courses using National Knowledge Network (NKN) up to a bandwidth of 1Gbps
- p. Smart Classrooms
- q. Backing up of department data in the Backup server
- r. Firewall configuration
- s. Campus Surveillance system
- t. New software/hardware installation
- u. Implementation of E-learning tools such as A-View and LMS for faculty and cadets
- v. Institutional Digital Resources management (IDRM) such as NPTEL lectures, E-Books, Question Banks, Animations/simulations,
 Teaching/Learning Resources, etc. through Learning Management System (LMS) software tool
- w. Bio-metric system for online attendance monitoring of Staff
- x. Supporting to Online Admission/Placement tests
- y. Annual Maintenance Contract (AMC) with vendors of software and hardware
- z. Preventive maintenance of hardware/software/networking infrastructure
- aa. Short Messaging Service to staffs and parents
- bb. AdHoc Demands of campus ICT



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b) Planning in terms of:

- a. Upgrading to state-of-art ICT technology
- b. E-Waste Management
- c. Green campus

C) Helpdesk of the division:

Any issues related to hardware, software, network, internet capacity, Wi-Fi, etc. are reported via a service call register. The technicians attend the calls within 24 hours and get them closed. Software issue will get resolved on the same day itself whereas the replacement of spare based on the availability will also get resolved. A sample copy of the service call report is given below

AMET

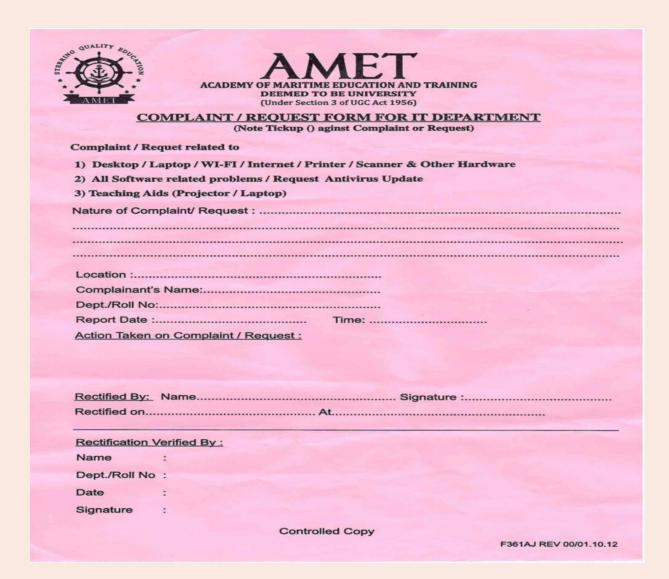


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COMPLAINT/REQUEST FORM FOR IT DEPARTMENTF361

Complaint/Request form for IT Department





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ACADEMY OF MARITIME EDUCATION AND TRAINING DEEMED TO BE UNIVERSITY (Under Section 3 of UGC Act 1956)
COMPLAINT / REQUEST FORM FOR IT DEPARTMENT (Note Tickup () aginst Complaint or Request)
Complaint / Requet related to
1) Desktop / Laptop / WI-FI / Internet / Printer / Scanner & Other Hardware
2) All Software related problems / Request Antivirus Update
3) Teaching Aids (Projector / Laptop)
Nature of Complaint/ Request: SYATEM NOT (SOCKE)
A 0
Location: A BIDEN NOWEL ARK
Complainant's Name: Mr. S. USTT. LENDOW
Dept/Roll No:
Report Date: 4/2/2021 Time: 9-90
SYSTEM LAM Cleaned AND POFIX
Jemp files and Junx files cleaned
John Files and Julic 71/03 Chedital
Rectified By: Name Partry han P. Signature:
Rectified on. 4/9/202) At. 9-54
Rectification Verified By:
Name : Sujit Kutter Dept./Roll No : NA LOE
Dept./Roll No : NA OE
Date : 04 2/2021
Signature : (Built
Controlled Copy
F361AJ REV 00/01.10.12

Complaint Rectified and verified



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PREVENTIVE MAINTENANCE CHECKLIST

maine (of the event.	Date:		
Date of	the event: from to			
S.no	Procedures	Status	Remarks	
1.	Backup all documents from all Computers			
2.	Delete temporal and obsolete files			
3.	Access to the computer is limited or not limited			
4.	Web camera, Headphone with Mic (if required)			
5.	Chrome browser cookies is cleared.			
6.	Availability of teams app without bugs			
7.	Verify the date and time of the system as per the IST			
8.	Internet speed sufficient as per the demand			
9.	Keyboard, Mouse and monitor are properly working			
10.	Backup power supplies for examination equipment			
11.				
	minutes before the event)			
12.	Surveillance camera (if required)			
13.	Technical support to troubleshoot during examination			
Checked by:				
System	Manager	E-Gov	ernance	



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CAMPUS NETWORK:

AMET Campus is interconnected with high speed switches for accessing the data. L3 switch and a core L2 switch are placed in the Network Hub at the Mahatma Gandhi Block, First floor. The infrastructure is maintained in an appropriate environment providing adequate air conditioning and uninterrupted power supply meant for high availability.

AMET has different blocks/buildings named as:

- 1 Mahatma Gandhi Block
- 2 V O Chidambaram Block
- 3 Rabindranath Tagore Block
- 4 Bharathiyar Block
- 5 Vivekananthar Block
- 6 Jawaharlal Nehru Block
- 7 Ship In Campus
- 8 Dr. VBS Rajan Block
- ❖ All the blocks have Fiber back bone which is connected to the Layer 3 switch placed at the networking center. This is in a star topology so that shutdown at any single block network will not affect other blocks. The systems at individual blocks are interconnected with cat 6 cable (Gigabyte).
- ❖ Firewall Palo Alto (PA-820) protects the internal network from Gateway Antivirus, Intruder detection and content filtering. Dedicated internet leased lines are availed from two service providers namely BSNL and TIC. The Leased lines are terminated at the firewall. Deciding the right content filtering policy prevents from accessing unwanted sites thus saving the bandwidth and time.



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❖ Hostel Wi-Fi facility is controlled by Dell Sonic firewall 4600 to ensure proper usage of the Internet facility. This is used to control Gateway Antivirus, Intruder detection and prevention and content filtering.

CAMPUS INTERNET:

The screen shot of Bandwidth testing done on the leased line circuits as follows

The internet bandwidth is provided by BSNL through National Knowledge Network (NKN)with 1Gbps, TIC Communications with 100 Mbps, TATA Wi-Fi of 100 Mbps till 2018. Tamizhaga Internet Communications Pvt Ltd (100 Mbps) is the additional Internet service provider.



1000 Mbps BSNL leased line Bandwidth

In case of a line failure, it can be switched to other line at reduced speed to have business continuity.



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HOSTEL NETWORK:

Ganga and Yamuna are the two hostels with sufficient access points dedicated to students. The hostels are provided with Ruckus access points for the students to access the Wi-Fi connectivity. Each floor in the hostels is provided with sufficient Access points in strategic position, so that cadets/students can use the Laptops easily. Dedicated internet leased line of bandwidth 100 Mbps line is provided exclusively for the cadets to access the internet. Support and service is provided by reputed company, TIC.

HOSTEL INTERNET

S.No	Hostel Name	Make/Model	APS	Cadets	Bandwidth
1	Ganga Hostel	RUCKUS	16	441	
2	Yamuna Hostel	RUCKUS	35	1082	100 Mbps TIC
3	Kaveri Hostel	RUCKUS	20	100	
	7		Total	2312	

SERVER ROOM:

AMET placed its Network Hub point at the 1st Floor, Mahatma Gandhi block, where it houses the back bone of the AMET Network namely Servers, Switches, Firewalls, Wireless controller and Internet leased lines.

Equipment Name	Make & Model	Configuration	Nos
Server	Dellpowert410	DellPowerT410Intel(P)Xeon(4Cpu)	3
Server	DellPoweredge	Dell PowerEdge T110 II	2
Server	Нр	HP core I3 3rd Gen. 18.5 wide Led,	2
Server	Dell Optiplex	Dell Optiple3020 i3 3.40Ghz,2gb,500gb	1
Server	Dell Server	Dell server	1
Server	Dell Poweredge	Dell PowerEdge T130 E3-1220vs	1
Server	INTEL	Intel I3 Kit, 3.00 Ghz, 2GB, 200 GB	1
Firewall	PALOALTO	PALOALTO FIREWALL PA 820	1



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Firewall	SONIC	SONIC FIREWALL NSA 4600	1
Switches	D - LINK	L2 - D - LINK 24 PORT(dgs-3120- 24tc)	1
Switches	D - LINK	L3 - D - LINK 48 PORT(dgs-3620- 52t)	1
Switches	D - LINK	D- LINK -3000-28SC FC	1
Switches	Ruckus	ZONEDIRECT 3000 Ruckus wireless	1
Switches	D - LINK	L2 - D - LINK 24 PORT	5
Switches	D - LINK	D - LINK 24 PORT	16
Switches	LINKSYS	LINKSYS 24 PORT	1
Switches	D - LINK	D - LINK 8 PORT	4
Switches	NETGEAR	NETGEAR POE 16PORT	1
Switches	ZYXELL	ZYXELL 24 PORT	1
Switches	NETGEAR	NETGEAR POE 16PORT	1
Switches	NETGEAR	NETGEAR 24 PORT	1
Switches	NETGEAR	NETGEAR 8 PORT	1
Switches	NETGEAR	NETGEAR 24 PORT	2
Wireless Access	* _	*	21
Points	Ruckus	r500	21
Wireless Access	- A	VIEL -	22
Points	Ruckus	zf7341	33

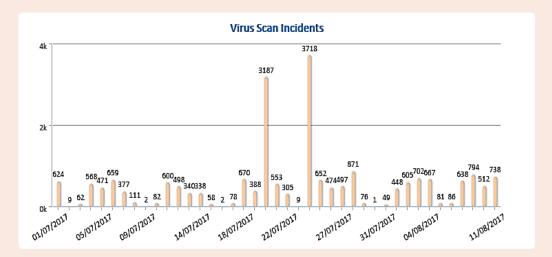
Antivirus Protection:

In order to protect the systems from Virus attacks, anti-virus software from M/s Quick Heal has been installed in a centralized server with client module at each of the system at the end-user. Server will automatically push the latest patches to the clients every day. Once the end-user system connects to the server, the client agent communicates with server checks for any latest updates and pushes the patches. The USB devices will be automatically scanned for any virus when connected to desktops.



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Monthly report of Quick Heal centralized antivirus.

Domain Servers:

Two domain servers are functioning with one domain server works as backup and standby. The backup domain server is for redundancy in case primary domain controller fails. The University Staff are provided with login account. Once they connect to the domain using domain policy their desktop is hardened, which will have uniform desktop policies. Through this domain policy we can prevent huge downloads and installation of software without the knowledge of the System Administrator, so that we can ensure smooth access of internet to all the users. The network connectivity problems are minimized by this. The DHCP server leases IP's to desktops.

Thin Client Lab Set Up for Library Network

The Library is equipped with thin clients for internet access to students and research scholars. A terminal server with its thin clients is exclusively for internet access and downloads. The client maintenance of thin client is easier and its load time is less compared to normal systems.



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Thin Client Lab Set Up for Library Network

Equipment Name	Make & Model	Configuration	Nos
Thin Client	DELL Thin Client WYSE 3030	4GB FLASH/2GB RAM	9
Thin Client	Enjay Thin Client	1 GB Flash/2 GB RAM	3
Desktop	Dell Optiplex 3010	i3-322O 3.30GHZ/2GB/500GB/18.5LCD	15
Desktop	Lenova Think	/i3-4170/3.70ghz/4gb/500gb/19' Led	
Везиюр	center	Lenova	3
Desktop	Dell Optiplex 330	Dell optiplex330/core2duo	1.1
r	1 1	2.53ghz/2gb/160gh hdd/18.5 Lcd dell	11

Firewall:

- The Palo Alto firewall is used to control the access to the Internet; also it provides gate way security, Intrusion prevention and correction mechanism.
- It provides content filtering so that only genuine requirement of internet access is provided
- ❖ Blocked for campus internet categories like social network, games, movie download (streaming), sports
- ❖ Dell Sonic firewall for the content filtering of the hostel Wi-Fi network used by the cadets

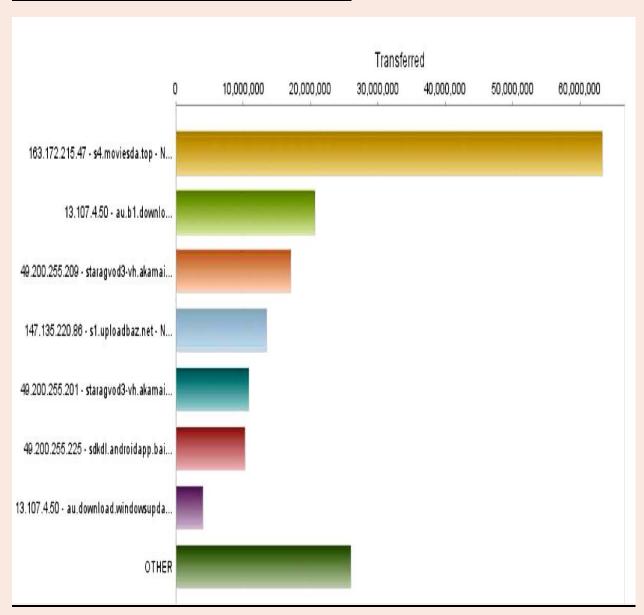
The screen shot given below shows the report from Palo Alto / Dell Sonic firewall. These reports are used to find the issues in the system and any corrective action to be taken is intimated to the concerned users.



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DELL SONIC FIREWALL REPORT (WIFI)



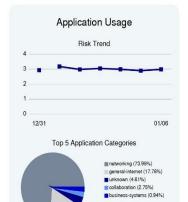


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PALO ALTO Firewall Report for Campus Internet:

Application and Threat Summary PA-820 - Jan 07,2021



Ton	-	App	liont	ione
100	0	ADD	ııcaı	IUHE

Sessions	Bytes
2.166 M	503.848 M
410,343	46.825 G
205,189	4.119 G
183,305	5.317 G
174,789	4.877 G
	2.166 M 410,343 205,189 183,305

User Behavior

Top 5 Users					
User	Sessions	Bytes			
172.20.1.5	1.113 M	349.045 M			
172.20.1.7	497,534	207.694 M			
172.20.3.60	361,470	130.193 M			
172.20.1.80	18,639	28.046 M			
163 171 200 42	17 245	3 533 M			

Top 5 URL Categories

Category	Count
malware	14,848
proxy-avoidance-and-anonymizers	5,780
adult	4,923
googleblock	60
alcohol-and-tobacco	48

Top 5 Destination Countries

Country	Count
United States	2.517 M
India	355,734
Singapore	51,463
Netherlands	29,048
Hong Kong	14,014

172.20.4.37 Highest Risk User

Top 5 URL Categories No matching data found

Top 5 Applications

Application	Jessions	bytes
ms-update	963	5.558 G
ssl	717	18.876 M
web-browsing	206	3.529 M
soap	29	107,392
dns	28	5,719

Top 5 Threats

No matching data found

Threat Types

Top 5 Spyware

Spyware	Coun
Suspicious DNS Query (generic:adverdirect	36
Lethic.Gen Command And Control Traffic	7
WGeneric.aykjnu C2 traffic	5
Muhstik Botnet Tomato Routers Default Cre	2

Top 5 Vulnerabilities

Vulnerability	Coun
Non-RFC Compliant SSL Traffic on Port 443	3,839
Non-RFC Compliant DNS Traffic on Port 53/.	614
Non-RFC Compliant DNS Traffic on Port 53/.	. 245
Apache Tomcat WebSocket Denial-of-Servi	. 172
Non-RFC Compliant DNS Traffic on Port 53/.	. 57

Top 5 Viruses

Virus	Count
Virus/Win32.WGeneric.aqodip	22

Threat

Top 5 Attacker Sources

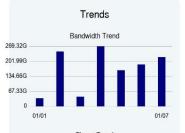
Count	
897	
564	
219	
215	
210	

Top 5 Victim Sources

Source	Count
172.20.1.178	111
172.20.3.88	106
172.20.2.9	105
172.20.3.214	89
172 20 2 95	85

Top 5 Attackers By Source Countries

Source Country	Count
172.16.0.0-172.31.255.255	4,063
China	4
India	3
Russian Federation	1
Jordan	1





http://www.paloaltonetworks.com

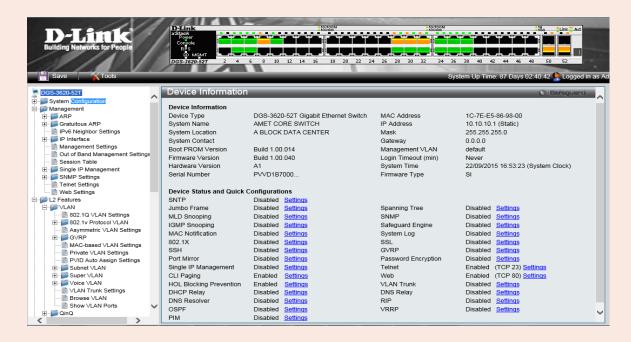




Network and Layer 2 Switches:

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The network layout is architected in such a way that trouble shooting and isolation of network issues are made easier. The network points are terminated at Network Hub. The blocks are individually connected to the Layer 3 Switch at the Network Hub. All the L2 switches are connected to the Layer 3 switch to manage it easier. OFC cable is used to have minimum data loss. A sample screen shot of the switch is given below:



DLINK SWITCHES DEVICE INFORMATION

SURVEILLANCE CAMERAS

The Campus is provided with Surveillance cameras in all strategic locations. They are recorded using the Digital Video Recorder with 12 TB of data to have minimum two weeks of data. The following locations are provided with the cameras.

1. Campus wide – 32 Cameras

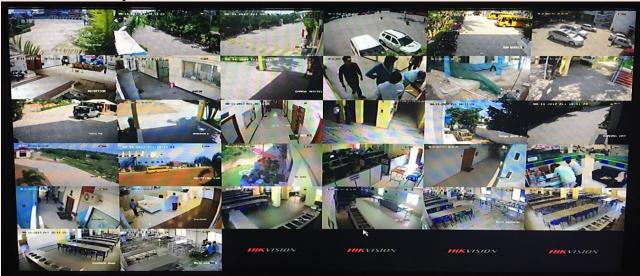
2. Library – 4 Cameras

3. Controller of Examination – 3 cameras



All the events are recorded and can be replayed using application software. A screen shot of the live data is given below.

CCTV View- Campus wide:



CCTV View- Controller of Examination:





BIO METRIC:

Biometrics technology is employed for the employee time management system because of its ability to recognize people's unique physiological characteristics. Because biometrics terminals read a person's unique fingerprint, iris, hand shape, or face shape, they ensure that employees cannot clock in for one another, thereby preventing employee time theft. AMET has both finger-print and face recognition biometric systems. Sample images of Biometric equipment are shown below





BIOMETRIC DEVICES

Computer Assisted Teaching Aids:

AMET encourages the teaching faculty to practice innovative teaching methods in the classrooms for effective teaching. The teaching aids, such as LCD Projector, smart board, and computer assisted teaching and learning aids such as PowerPoint, simulator, video lectures, Wi-Fi and internet connectivity for virtual class and flipped class, are prominently implemented as part of their teaching.

Smart Classroom:

Smart Classroom facility is provided in every core department for practicing effective teaching. The Network and system administration team supports for the implementation of the smart class room. The classroom has the teaching aids such as LCD Projector, smart



board, internet and Wi-Fi connectivity that assist in implementing innovative teaching methods. Flipped Class augments collaborative learning through activity based learning methods. To facilitate student centric activities, they may require smart room facilities to support collaborative learning.



SMART CLASSROOM WITH SMART BOARD

Video Conferencing Facility:

AMET provides video conferencing equipment for placement and educational purpose. This is installed in the placement office to cater to Interview for students and learning with other peers. This equipment is provided with dedicated IP address so that it can be used for direct communication.





Server surveillance camera controller

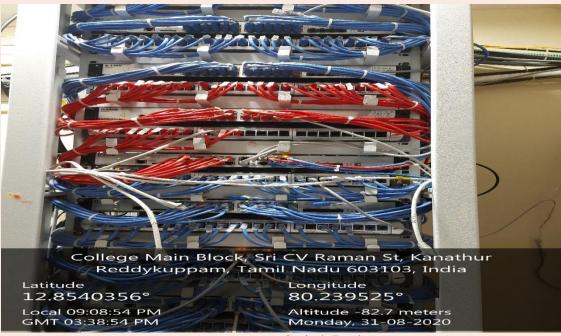


Common server room





Network Rack



Switch Rack





Surveillance monitor



Bently SACS Design Software Invoice



Aryatech Marine & Offshore Services Pvt. Ltd. E-36, Hauz Khas, New Delhi 110016 Tel: +91 11 46018102 Fax: +91 11 46018103 Email: info@aryatech.net, Website: www.aryatech.net



INVOICE

PAN Number: AAFCA6080N

Service Tax Regn No: AAFCA6080NSD001

Service Category: - (00440057)-CONSULTING ENGINEER

	Commander Satish Raja Verma	Invoice No	ARIN17-AMET-ACI-011			
To:	Professor & Director (School of naval Architechture	Invoice Date	11 th May 2017			
	& Offshore Engineering Amet University				PO No	2017-18/P/2062
		Currency	INR			
ATTN-	Commander Satish Raja Verma					

Particulars	Offshore & Naval Engineering Software for 5 Years	Qty	Total
List Price	7,50,000.00	1	7,50,000.00
		Total	7,50,000.00
Services Tax @14%	1,05,000.00	1	1,05,000.00
Swach Bharat Cess @0.5%	3,750.00	1	3,750.00
Krishi Kalyan Cess @0.5%	3,750.00	1	3,750.00
	Fina	al Price	8,62,500.00
	Amount in words- Eight lakh sixty two thousand five	hundre	is rupees only
Currency		INR	

PAYMENT INSTRUCTIONS

Payable to: Aryatech Marine & Offshore Services Pvt Ltd.

E-36 Hauz Khas New Delhi 110016 India

Bank Name: YES BANK LTD- A/2A, GROUND FLOOR GREEN PARK, NEW DELHI 110016

Account Number: 005561900001734

Swift Code: YESBINBBDEL

TERMS & CONDITIONS

- 1) Payment terms: 100% Payment in Advacned
- 2) All Bank charges are on account of client

Mr. Tarun Rewari Director



Palo Alto Firewall Invoice

TAX INVOICE

(ORIGINAL FOR RECIPIENT)

Invoice No. Rox Trading and Systems Pvt Ltd Old # 101-B, New # 160 SAL/682/20-21 Mahalingapuram Main Road Mahalingapuram, CHENNAI - 600 034 **Delivery Note Immediate** GSTIN/UIN: 33AABCR9542C1ZM Supplier's Ref. Other Reference(s) State Name: Tamil Nadu, Code: 33 Agna Buyer's Order No. Sal Opp No: Consignee Amet University 135,East Coast Road, Kanathur - 603112 GSTIN/UIN : 33 2020-21/W/0119 4-Dec-2020 Despatch Document No. Delivery Note Date : 33AAATP0243L1ZR : AAATP0243L Despatched through Destination E Delivery Chennai State Name : Tamil Nadu, Code : 33 Terms of Delivery **Immediate** Buyer (if other than consignee) Amet University 135,East Coast Road, Kanathur - 603112 GSTIN/UIN 33AAATP0243L1ZR PAN/IT No AAATP0243L State Name Tamil Nadu, Code: 33 Place of Supply : Tamil Nadu Description of Part No. Quantity Rate Amount Services Threat prevention subscription renewal, PA-820 PAN-PA-820-TP-R 1 No. 60,850.00 No 60,850.00 Serial No : 012001022722 PANDB URL filtering subscription renewal, PA-820 Serial No : 012001022722 PAN-PA-820-URL4-R 1 No. 60,850.00 No 60,850.00 3 Partner enabled premium support year 1 renewal, PA PAN-SVC-BKLN-820-R 53,850.00 No 1 No. 53,850.00 -820 Serial No: 012001022722 1,75,550.00 OUTPUT SGST @ 9% 9 % 15,799.50 **OUTPUT CGST @ 9%** 9 % 15,799.50 3 No. ₹ 2,07,149.00 Amount Chargeable (in words) E. & O.E Indian Rupees Two Lakh Seven Thousand One Hundred Forty Nine Only HSN/SAC Taxable Central Tax State Tax Total Rate 9% Value 1,21,700.00 53,850.00 Rate 9% Amount 10,953.00 4,846.50 Amount 10,953.00 998319 9% 9.693.00 Total 1,75,550.00 15 799 50 15,799.50 Tax Amount (in words): Indian Rupees Thirty One Thousand Five Hundred Ninety Nine Only

Company's PAN

: AABCR9542C

Company's Bank Details Bank Name : HI

HDFC BANK LTD

Declaration
We declare that this invoice shows the actual price of the goods described and that all particulars are true and correct.
Customer's Seal and Signature

A/c No.

Branch & IFS Code :

50200003131256 MYLAPORE & HDFC0000323 for Rox Trading and Systems Pvt Ltd

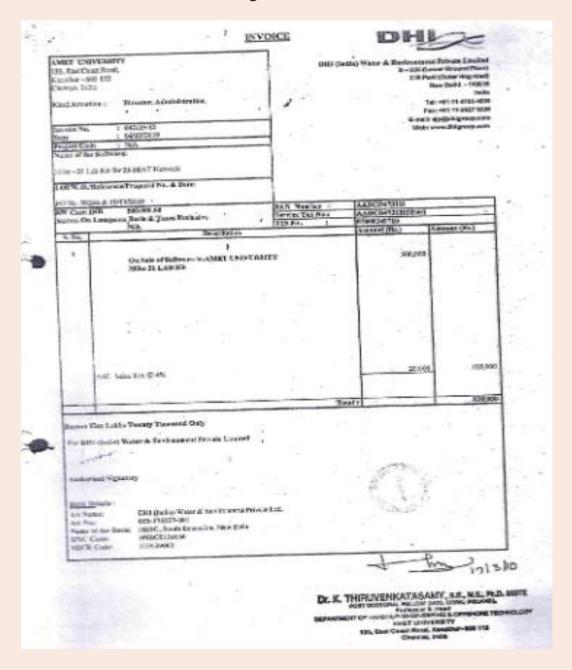
Authorised Signatory

SUBJECT TO CHENNAI JURISDICTION

This is a Computer Generated Invoice



Design Software Mike 21 Invoice





Design Software AVEVA Invoice

AVEVA information Technology India PVL Ltd.	Involes K	a. 0	202	Detect:		
Level 5, Centrepoint #34, Juneton of Juhu & SV Road, Sumuruz (West), Mumbel - 400 054	*******	and the last		25th Rovember 2511 Other Reference(x)		
Tel : +91 22 87102257 13.1 14 Fax: +91 22 87102257	8upple/	Crider No.		Dated.	LAP 1031	
Consignest			o. Dates			
AMET University 186, Sest Count Road, Kanathur-8001 12						
Chernal .	Despetah	ed through	-	Destination		
Kind After Mr. S. Kerhalar; John Pro-Chenosler Description of Goods	-	Quantity	Rate	Par -		Am
		-		T		
ANNUAL FEES For the period 12th Jenuary 2512 to 13th January 6912			Package	1		14,00
AVEVA MARINE AVEVA Initial Coulen Geometry						
AVENA Initial Contin Hydrostatics AVENA Initial Contin Hydrodynestics		8				
AVEVA HULL Drawing AVEVA Hull Debited Owligh		6				
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Design Software Plaxis 3D Invoice

