



AMET
ACADEMY OF MARITIME EDUCATION AND TRAINING
DEEMED TO BE UNIVERSITY
(Under Section 3 of UGC Act 1956)

INTERNAL QUALITY ASSURANCE CELL (IQAC)

STUDENT SATISFACTION SURVEY (2019-20) ANALYSIS REPORT

Student Satisfaction Survey:

Student Satisfaction Survey has been conducted for overall Institutional performance. The IQAC has conducted the Student Satisfactory Survey online by forming a specific questionnaire. The students were sent with links for giving their feedback. The responses were collected and analysed. Overall, 64.5% students expressed their satisfaction to all the criteria while 30% of students have expressed average level of satisfaction. Altogether 94.5% satisfactory feedback has been obtained which is well above required satisfaction. However, the analysis indicated following focal points to be considered for improvement. The University has taken the suggestions and improvised the same. The focal points, suggestions proposed and action taken are summarized and uploaded in the University website.

Survey Questionnaire and Survey Response:

S.No	Survey Questionnaire	Survey Response				
		85% to 100%	70% to 84%	55% to 69%	30% to 54%	Below 30%
1(a)	How much of the syllabus was covered in the class?	21.9%	28.9%	32.5%	12.5%	4.2%
1(b)	How much of the syllabus was covered in the online classes?	26.2%	26.8%	17.5%	15.2%	14.3%
1(c)	What is the overall coverage of the syllabus?	42.7%	39.1%	12.4%	4.4%	1.5%
		Thoroughly	Satisfactory	Poorly	Indifferently	Won't teach at all
2	How well did the teachers prepare for the classes?	20.8%	65.8%	9.5%	3.1%	20.8%
		Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Very poor communication
3	How well were the teachers able to communicate?	34.3%	31.4%	27.3%	5.2%	1.8%
		Excellent	Very good	Good	Fair	Poor
4	The teacher's approach to teaching can best be described as	17.3%	33.5%	33.6%	13.5%	2.2%
		Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair
5	Fairness of the internal evaluation process by	31.6%	47.1%	17.6%	1.7%	2.1%

	the teachers					
		Every time	Usually	Occasionally/Sometimes	Rarely	Never
6	Was your performance in assignments discussed with you?	28.7%	34.2%	22.4%	8.5%	6.3%
		Regularly	Often	Sometimes	Rarely	Never
7	The University takes active interest in promoting internship, student exchange, field visit opportunities for students	24%	26.2%	24.7%	16.2%	9%
		Significantly	Very well	Moderately	Marginally	Not at all
8	The teaching and mentoring process in the University facilitates you in cognitive, social and emotional growth.	16.2%	36.6%	33.3%	9.2%	4.7%
		Strongly agree	Agree	Neutral	Disagree	Strongly disagree
9	The University provides multiple opportunities to learn and grow	17.4%	43.2%	31.4%	5.4%	2.6%
		Every time	Usually	Occasionally/Sometimes	Rarely	Never
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	24.2%	44.1%	21%	7.7%	2.9%

		Every time	Usually	Occasionally/Sometimes	Rarely	Never
11	Your mentor does a necessary follow-up with an assigned task to you.	26.9%	38.7%	20%	12.4%	2%
		Every time	Usually	Occasionally/Sometimes	Rarely	Never
12	The teachers illustrate the concepts through examples and applications	31.2%	44.7%	17.7%	4.3%	2.2%
		Fully	Reasonably	Partially	Slightly	Unable to
13	The teachers identify your strengths and encourage you with providing right level of challenges.	22%	34.3%	23.7%	12%	7.9%
		Every time	Usually	Occasionally/Sometimes	Rarely	Never
14	Teachers are able to identify your weaknesses and help you to overcome them	20.5%	31%	21.7%	15.8%	11.1%
		Strongly agree	Agree	Neutral	Disagree	Strongly disagree
15	The University makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process	18.5%	41.2%	29.8%	6.9%	3.6%
		To a great	Moderate	Some what	Very little	Not at all

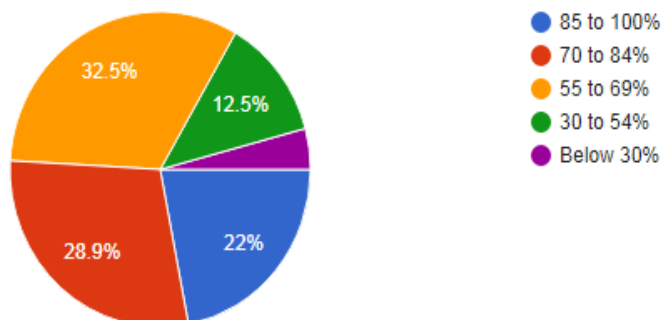
		extent				
16	The University / teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences	18%	43.4%	24.5%	10.3%	3.9%
		Strongly agree	Agree	Neutral	Disagree	Strongly disagree
17	Teachers encourage you to participate in extracurricular activities	20.2%	36.5%	27.2%	9.8%	6.3%
		To a great extent	Moderate	Some what	Very little	Not at all
18	Efforts are made by the University / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work	21.3%	44.2%	21.3%	9.3%	3.8%
		Above 90%	70 – 89%	50 – 69%	30 – 49%	Below 29%
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	31.4%	37.6%	18.2%	7.1%	5.8%
		Strongly agree	Agree	Neutral	Disagree	Strongly

						disagree
20	The overall quality of teaching-learning process in your institute is very good	19.4%	45.1%	29.8%	3.9%	1.9%
21	Give three observation / suggestions to improve the overall teaching – learning experience in the University	-				

Survey Response Analysis

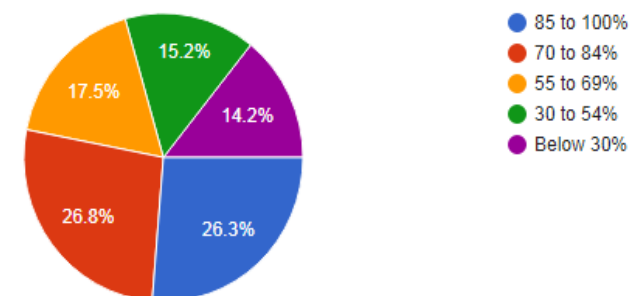
1(a). How much of the syllabus was covered in the class?

955 responses



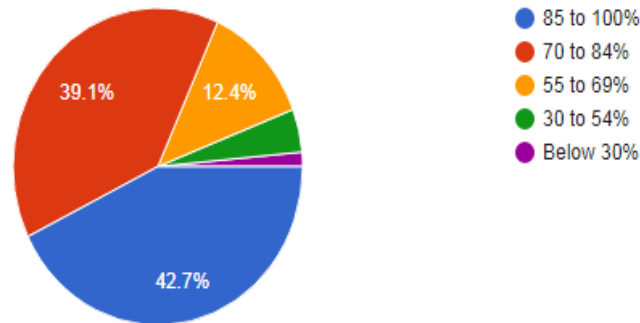
1(b). How much of the syllabus was covered in the online classes?

955 responses



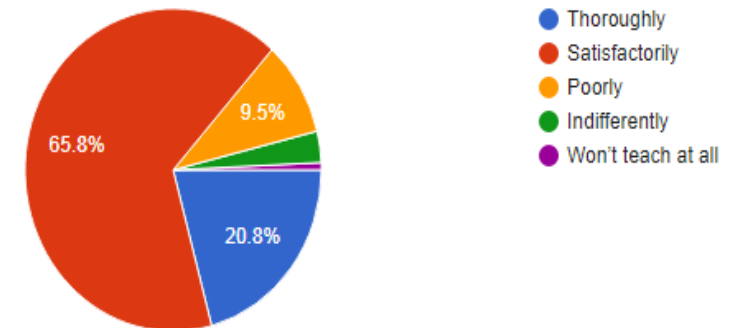
1(c). What is the overall coverage of the syllabus?

955 responses



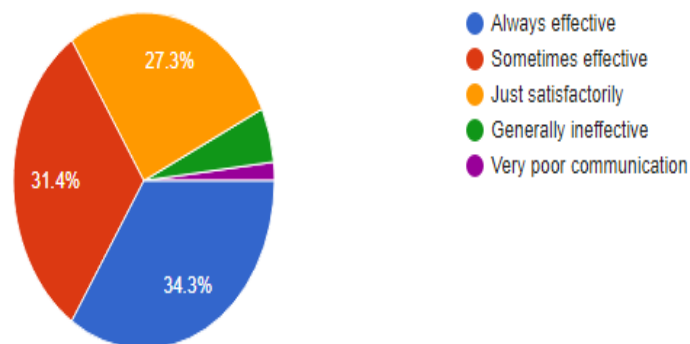
2. How well did the teachers prepare for the classes?

956 responses



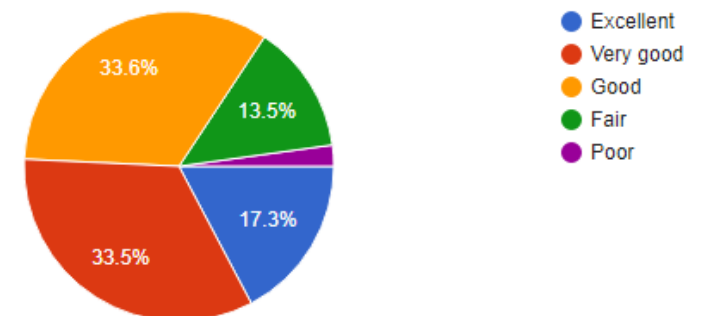
3. How well were the teachers able to communicate?

956 responses



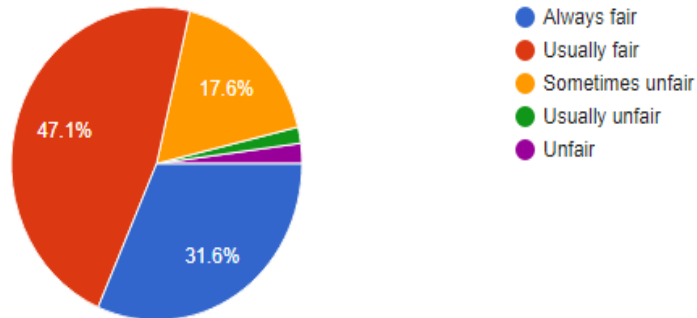
4. The teacher's approach to teaching can best be described as

956 responses



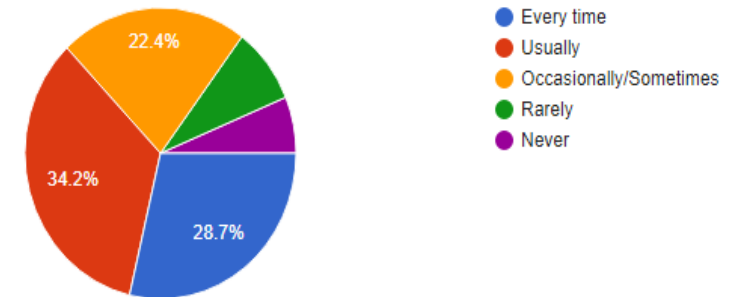
5. Fairness of the internal evaluation process by the teachers.

956 responses



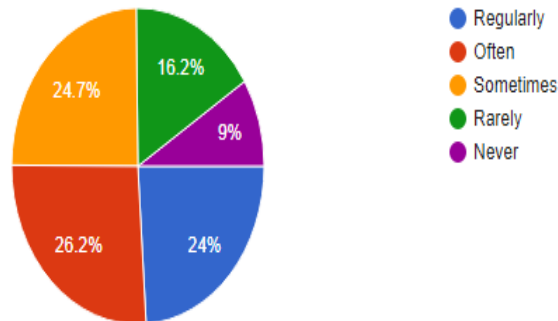
6. Was your performance in assignments discussed with you?

956 responses



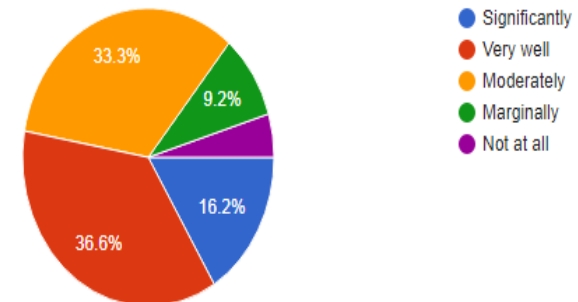
7. The University takes active interest in promoting internship, student exchange, field visit opportunities for students.

956 responses



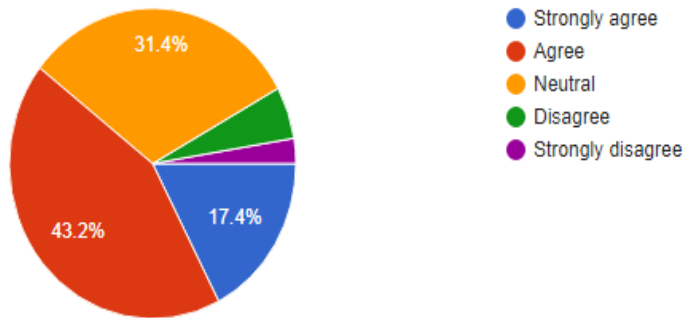
8. The teaching and mentoring process in the University facilitates you in cognitive, social and emotional growth.

956 responses



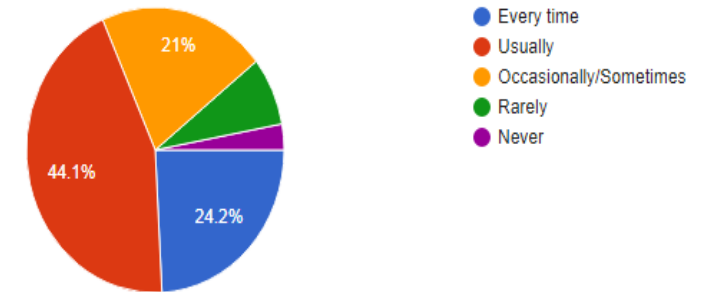
9. The University provides multiple opportunities to learn and grow.

956 responses



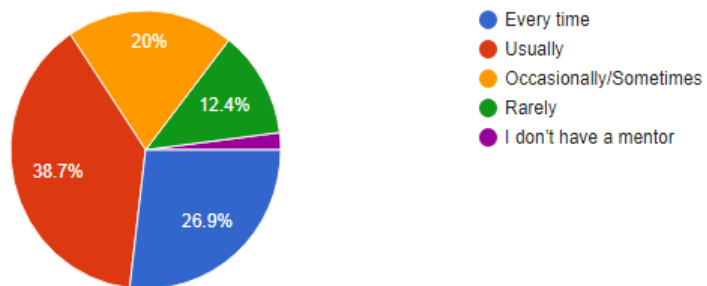
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

956 responses



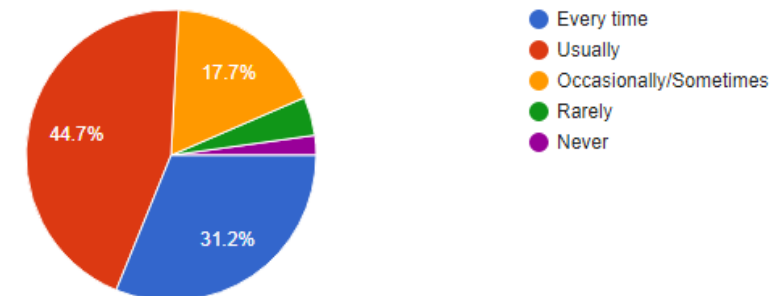
11. Your mentor does a necessary follow-up with an assigned task to you.

956 responses



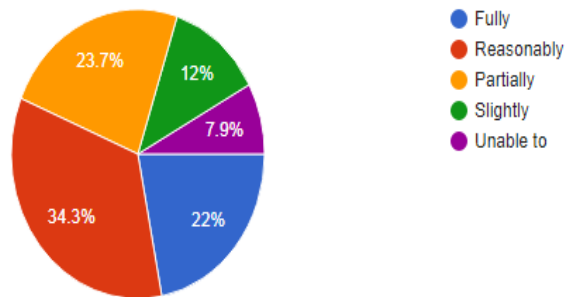
12. The teachers illustrate the concepts through examples and applications.

956 responses



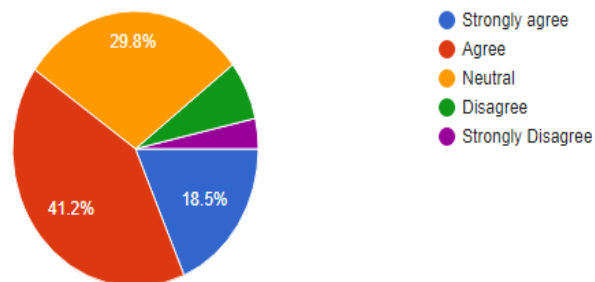
13. The teachers identify your strengths and encourage you with providing right level of challenges.

956 responses



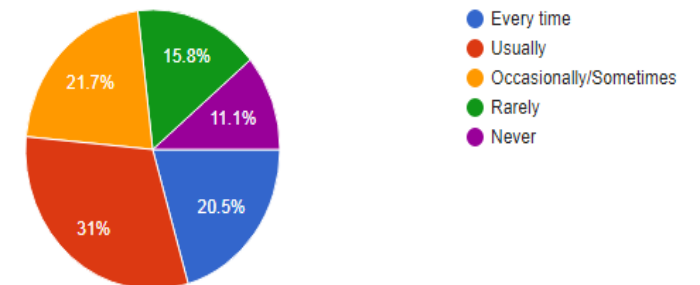
15. The University makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

956 responses



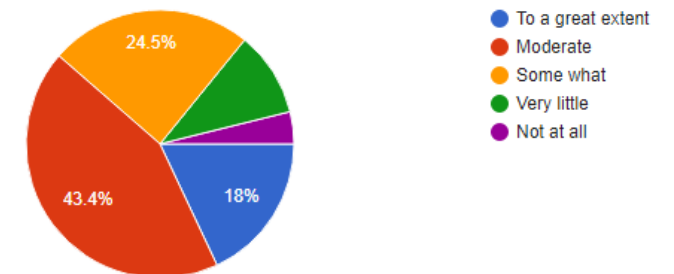
14. Teachers are able to identify your weaknesses and help you to overcome them

956 responses



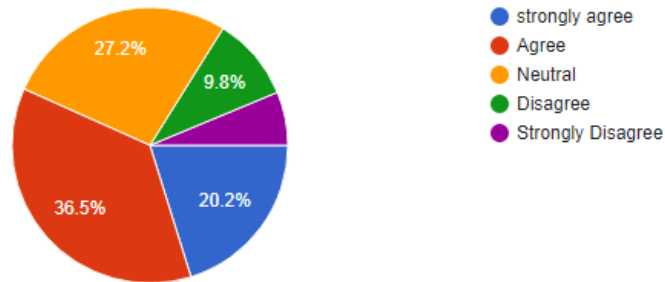
16. The University / teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

956 responses



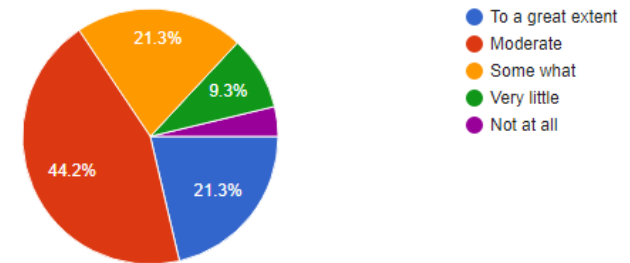
17. Teachers encourage you to participate in extracurricular activities.

956 responses



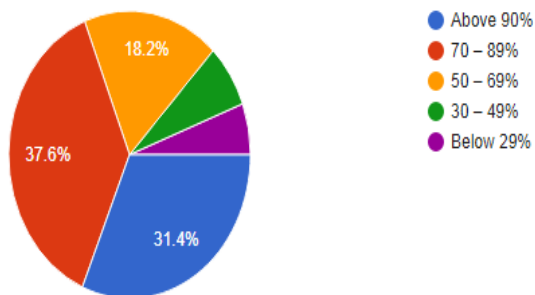
18. Efforts are made by the University / teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

956 responses



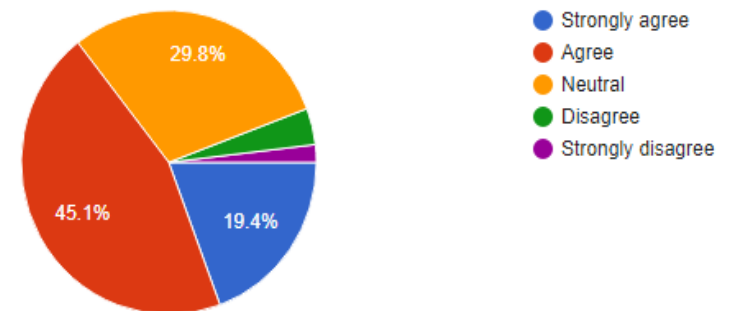
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

956 responses



20. The overall quality of teaching-learning process in your institute is very good

956 responses



Analysis and Action Taken Report:

S.No	Focal Point	Suggestions	Action Taken
1	Field visit	Students requested for increase the no of field visit	Request is taken into consideration and will be implemented in coming semester
2	Online Class during COVID 2019-20	Requested for effectiveness software for attending the online class	CAMU Software purchased and implemented for effective usage utilization
3	Food services	Requested to change of food menu every three months provided with good quality	Change of Mess Menu will be implemented in the upcoming semester as requested
4	Sports and fitness facilities	<ul style="list-style-type: none">❖ Requested to improve swimming practice hour❖ Suggested to improve the Gym facilities	<ul style="list-style-type: none">❖ Procurement of Gym instruments in process and swimming practice hour is taken into consideration
5	Library	Requested for increase no of reference books in library books, number of newspaper and	❖ Purchased and Implemented RFID tag in library

		facilities in library	<ul style="list-style-type: none"> ❖ E resources and E books are increased in library ❖ Purchased important books as requested and also increased no. of newspaper
6	Information and communication technology tools are effectively used in teaching learning process	Students requested for smart board facilities	Faculties are trained to use smart board and purchased smart board to implement in more no of class rooms